



Boldmere Golf Club



Code of Conduct

Boldmere Golf Club is committed to providing an environment that is free of discrimination, harassment and intimidation for members, Mytime employees and guests.

Members and their guests are all reminded that an acceptable standard of behaviour is expected in all areas of the Club and course, at all times and that upon payment of membership fees, all members and their guests have given their consent to be bound by both the restrictions and penalties which may be imposed for any breach of the club's standards or serious misconduct in failing to meet the standards set in this Code of Conduct.

Members will be liable for any breach committed whether by themselves or their guests.

References:

- R&A Rule 1.2 – Standards of Player Conduct: All players are expected to play in The Spirit of the Game
- R&A Rule 1.2b – Code of Conduct: Boldmere Golf Club has adopted the following Code of Conduct as a Local Rule

On the course:

All golfers must:

1. Avoid slow play, apply Ready Golf principles, and allow other golfers to play through as appropriate, waving the following group through when searching for lost balls and maintaining the speed of play by keeping up with the group in front.
2. Adhere to the local rules of the course.
3. Demonstrate fair play both on and off the course.
4. Always follow established golf etiquette respecting the course, such as:
 - a) Repairing pitch marks, replacing divots, raking bunkers etc.
 - b) Showing the necessary respect to fellow golfers at all times, which incorporates; no shouting on the course, no misuse of equipment (i.e. throwing clubs in frustration etc.), no aggressive behaviour, or the taking of performance enhancing drugs
 - c) Conduct yourself in a sporting manner and do not knowingly cheat, disrespect Mytime employees, Officials or fellow players.
 - d) Be aware that the public including children have access to Sutton Park in close vicinity to parts of the golf course and that foul and abusive language such as swearing should not be used.
 - e) Keep mobile phone usage on the course only for essential situations.

On the environment

1. It is recommended that all golfers use wooden tees.
2. It is requested that disused and broken tees are removed from the course.
3. All golfers must deposit cans, bottles and general rubbish in the bins provided around the course and the club house
4. It is requested that all golfers during their round are proactive in clearing.
5. the course of litter discarded by inconsiderate golfers.



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In the clubhouse:

Members and their guests are reminded that:

1. Any form of discrimination, harassment or intimidation is regarded as unacceptable behaviour.
2. Consumption of excessive quantities of alcohol is not permitted by law.
3. The use of foul or abusive language such as swearing should not be used in the clubhouse.
4. Smoking or the use of cigarettes or e-cigarettes is not permitted within any of the club buildings.
5. The taking of illegal substances will incur immediate suspension and loss of membership.
6. Be considerate towards others if it is necessary to use your mobile phone in the club house.

Whilst fully acknowledging that adult “banter” contributes to creating a healthy atmosphere amongst members, these rules are designed to safeguard others who find such banter offensive or intimidating. This Code of Conduct is not intended to create a bureaucratic, regulatory environment, but rather to promote and enhance our Club’s values.

A person engaging in any behaviour that may be detrimental to the game of golf or Boldmere Golf Club is in breach of the code of conduct and should be reported to either Club Captain.

It is in the best interests of the game that such behaviour is reported, and all players, members and members of the public are encouraged and have a duty to report such behaviour.

Social Media Sites:

Members are personally responsible for what they post or publish on Boldmere Social Media site’s such as ie What’s App Sites. Where it is found that any information breaches any club policy, such as publishing material that is defamatory, intimidating, harassing, abusive, or offensive in relation to any; office holder, club member or Mytime staff and bring the club into disrepute we reserve the right to take disciplinary action against the offender.

Complaints:

Complaints may be made by any person including a competitor, member, visiting guests, other associated golf club members, employees of Mytime and members of the public.

Complaints must be made in the first instance to either the Boldmere Club Captain or the Shaggy Dogs Captain, within 3 working days of the matter occurring. These must be then followed up in writing in an acceptable timeframe. Complaints may also be registered by contacting the club captain via the website at boldmeregolfclub.co.uk

The Club Captain will then take the following actions:

1. If the matter is of a minor nature, the relevant Club Captain will discuss the complaint with the person(s) involved and deal with the complaint by either dismissing the complaint or deal with it by way of a conversation with individual(s) concerned.
2. If the matter is not of a minor nature, the relevant Club Captain will follow the process contained in the Boldmere Resolution and Disciplinary Regulations